



ISO 9001 - QUALITY MANAGEMENT SYSTEMS

This ISO 9001 training will provide your employees with an awareness of quality management systems, tools and techniques for implementation and how to audit against the requirements of the standard. Having an internationally recognised Quality Management System (QMS) allows you to enhance organisational performance, increase customer satisfaction and gain a competitive edge.



LEARNING OUTCOMES

- Outline the purpose and benefits of the ISO 9001:2015
- Explain the definitions, key requirements, and terms of ISO 9001:2015
- Identify the 7 Quality Management Principles
- Explain the importance of quality certifications to organisations from a business perspective.
- Describe the ISO 9001:2015 Quality Management Systems principles and the implementation using the PDCA process approach.

WHY IS THIS COURSE IMPORTANT ?

Understanding the standard - helps employees understand the standard, its structure, and requirements and what is required to comply with it.

Implement an effective QMS - provides a framework for organisations to understand the standard requirements and implement a QMS that meets those requirements.

Improves organisational processes - implementing an effective QMS can help organisations improve their processes, reduce waste, and increase efficiency.

Enhances customer satisfaction - helps organisations ensure that their products and services meet customer needs and expectations, leading to customer satisfaction and loyalty.

Increases competitiveness - organisations that implement an effective QMS and comply with the standard can differentiate themselves from their competitors, leading to increased business opportunities and market share.

WHO SHOULD ATTEND?

- Anyone involved in the planning, implementing, maintaining, supervising, or auditing of an ISO 9001:2015 QMS
- Managers
- Executives, Officers, Supervisors, Managers, C-Level Executives Internal Auditors
- Government Officers
- Consultants

BENEFITS PARTNERING US

- **High Quality Content** - Our courses are developed by experts in their respective fields, ensuring that the content is of the highest quality.
- **Convenience** - Our courses are designed to be flexible and convenient, allowing learners to study at their own pace and on their own schedule.
- **Assessment and Certification** - Our courses come with assessments to test your understanding of the material and a certificate of completion to recognize your achievement.
- **100% HRDC Claimable** - Claim will be done directly with HRDC making it hassle free for you.
- **Customer Support** - Our team is dedicated to providing excellent customer support, helping learners with any questions or issues they may encounter during their learning journey.

GET IN TOUCH

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PRICING

MYR 140 per pax
Duration : 2 hours